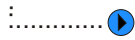


# INFORetail

## Features

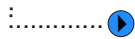


The Retail Banking System is a comprehensive and flexible product, designed to meet the demands of retail financial institutions and their customers.

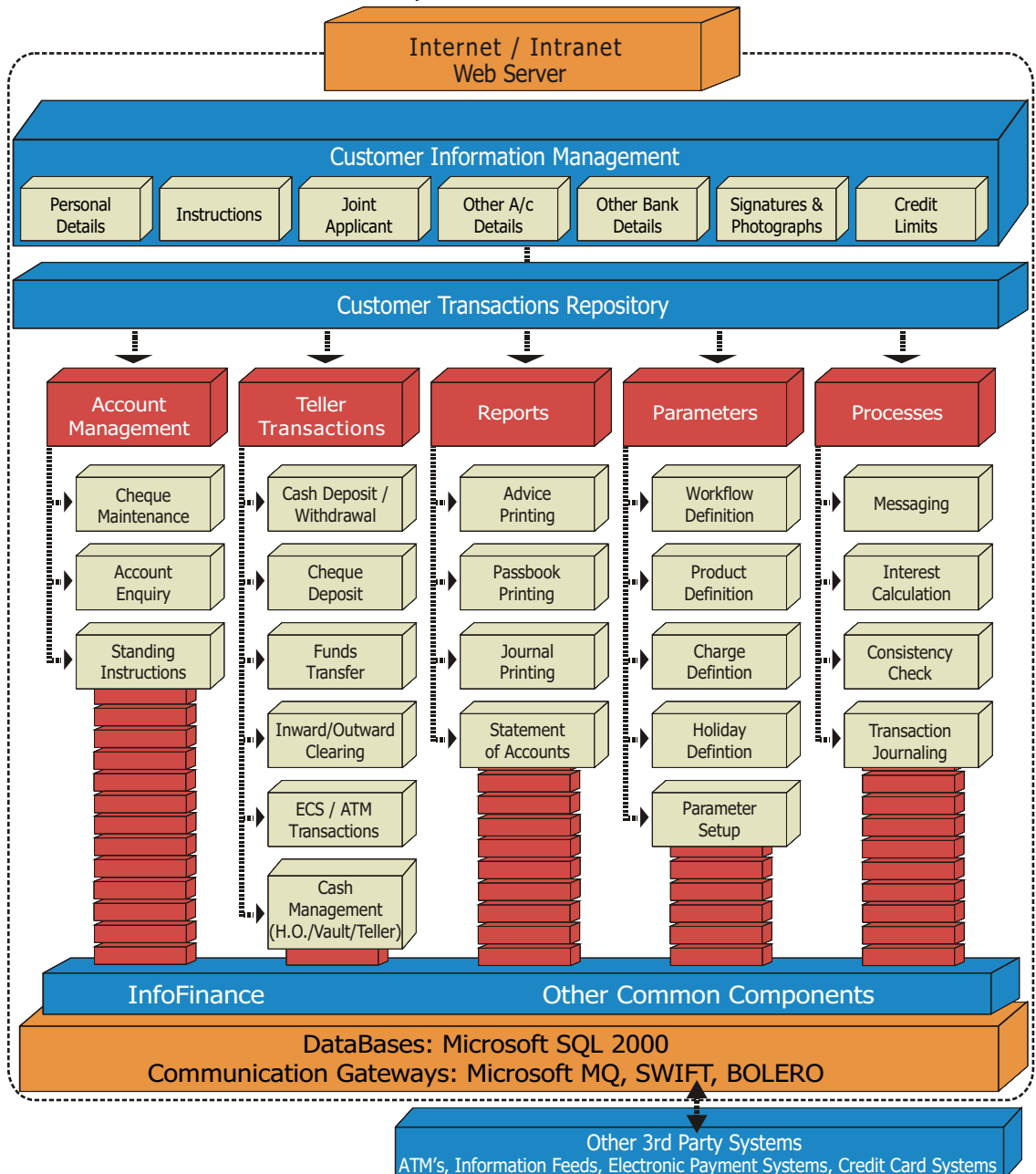
This system provides a Comprehensive Customer Information Module, Teller Transaction Interface and a Flexible Product Definition System.

- Customer Relationship Management
- Multi-currency System
- Parameter-driven System
- Multi-lingual Support
- Multi-tier Management Information
- User Friendly Application
- Multi-branch Operation
- Scalable Application Architecture

## Architecture



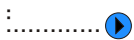
The InfoRetail system can be deployed across various platforms on account of its flexible architecture based on the Bank's requirements.





# INFORetail

## Modules



The Retail Banking System comprises of six modules. All the modules are fully customizable by the end user. The modules are listed below.

### CUSTOMER RELATIONSHIP MANAGEMENT

The Customer Information System captures & maintains relevant Customer Information to provide a detailed profile of the customers relationship with the bank. The system keeps a record of each customer of the bank and the various accounts he maintains. It improves customer service by providing immediate access to customer information.

### ACCOUNT MANAGEMENT

This module helps managing the various aspects of the customer accounts like cheque maintenance, account enquiry, setting standing instructions - across a range of products namely, Savings account, Current account, Overdraft account, etc.

### TELLER TRANSACTIONS

The system tailors the banks transaction processing to gather complete information of the various teller transactions namely:

- Cash Deposit
- Cash Withdrawal
- Cheque Deposit
- Funds Transfer
- Inward Clearing
- Outward Clearing
- ECS Transactins
- ATM Transactions
- Cash Management (H.O. / Vault / Teller)

### REPORTS

A variety of reports can be generated and customized from the InfoRetail database. These reports can be generated from a single or multiple data stores.

Besides printing registers and listing reports, the system also provides for advice, cheque and passbook printing.

### PARAMETERS

This section helps to set and maintain all the parameters which will be used across all the modules in InfoRetail. The main modules that need to be setup are:

- Workflow Definition
- Product Definition
- Charge Definition
- Holiday Definition
- Parameter Setup

### PROCESSES

InfoRetail provides comprehensive centralized processes that handle high volume transactions. Some functions are listed below:

- Messaging
- Interest Calculation
- Consistency Check
- Transaction Journaling

## Contact Us

To learn more about InfoBahn International contact us to arrange for a detailed demonstration and additional information. Call at our office locations or visit our website for the details on a partner near you.

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